



## **Upcoming Events: Consumer Education**

### **NOVEMBER**

#### **Office of Consumer Affairs and Business Regulation: Presentation on credit card skimming devices**

\*November 8, 2017

10:30am

Fitchburg Council on Aging  
14 Wallace Ave. Fitchburg, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover how to spot credit card skimming devices.

#### **Office of Consumer Affairs and Business Regulation: Presentation on Identity Theft and Fraud Prevention**

\*November 1, 2017

10:30am

Woburn Council on Aging  
144 School St. Woburn, MA.

November 6, 2017

9:00am

Head Start  
285 Harrison St. Fall River, MA.

November 7, 2017

10:30am

Billerica Housing Authority  
33 Talbot Ave. Billerica, MA.

November 7, 2017

1:00pm

Billerica Housing Authority

16 River St. Billerica, MA.

November 7, 2017

3:15pm

Billerica Housing Authority

13 River St. Billerica, MA.

Staff from the Office of Consumer Affairs and Business Regulation will be giving the presentation. The presentation will include information about the Office and what we do. It will also cover topics of identity theft and fraud prevention.

**Office of Consumer Affairs and Business Regulation: Presentation on Holiday Fraud Prevention**

\*November 1, 2017

1:00pm

Lincoln Council on Aging

15 Bedford Rd. Lincoln, MA.

November 2, 2017

10:30am

Nichols Village: Senior Living

1 Nichols Way, Groveland, MA.

\*November 3, 2017

10:30am

Winthrop Council on Aging

35 Harvard St. Winthrop, MA.

\*November 3, 2017

1:15pm

Belmont Council on Aging

266 Beech St. Belmont, MA.

\*November 6, 2017

11:00am

Bourne Council on Aging

239 Main St. Buzzards Bay, MA.

\*November 6, 2017

1:30pm

Hyannis Council on Aging

825 Falmouth Rd. Hyannis, MA.

\*November 6, 2017

3:30pm

Falmouth Council on Aging  
389 Gifford St. Falmouth, MA.

\*November 8, 2017

1:00pm

Marshfield Council on Aging  
230 Webster St. Marshfield, MA.

\*November 9, 2017

1:30pm

Ipswich Council on Aging  
25 Green St. Ipswich, MA.

Staff from the Office of Consumer Affairs and Business Regulation along with the Better Business Bureau Serving Eastern MA, ME, VT, and RI will lead a discussion on topics such as: Black Friday shopping tips, return policies, defective merchandise, lost or stolen packages, and identity theft and fraud prevention. The presentation will also include information about both offices and what they do.